

Dear Valued FACTS Partner,

FACTS is honored to have served schools and families with superior products, and exceptional customer service at an affordable price for over 35 years. To help keep your school competitive, we invest heavily in resources, such as our state-of-the-art Enterprise platform, designed to streamline your tuition management and incidental billing processes and enhance the overall experience for your families.

Since 2017, FACTS enrollment fees have remained steady as we've delivered a number of enhancements to our platform. In order to continue providing you with industry-leading technology and support, we wish to inform you that beginning with the 2023-2024 school year, FACTS will be adjusting the enrollment fees for our tuition management and incidental billing product as follows:

3+ Payments	2 Payments	Pay in Full
\$50.00	\$15.00	\$5.00

Just as schools need to increase tuition from time to time to ensure the best education possible for students, FACTS must also make adjustments to continue delivering exceptional products and services for your staff and families. Should you have any questions regarding these changes, please contact your Account Manager or Regional Vice President. Our team will be happy to assist you.

On behalf of all of us at FACTS, thank you for the opportunity to serve you and your families. Sincerely,

Scott Spethman President FACTS Management



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